Budget - Product Information

RENTAL PRICE INCLUDES

- Collision damage waiver with excess up to 3,900 EUR
- Theft protection with excess up to 4,000 EUR
- Supplementary Liability Insurance
- Unlimited Mileage
- VAT
- Location service charge
- Other taxes and service charges
- Vehicle Licence Fee / Road Fund Licence 16.45 EUR per rental
- Location Service Charge 52.10 EUR per rental

ADDITIONAL FEATURES/EXTRAS

Booster Seat (4-12 years)	47.91 EUR per rental
Child Seat (1-3 years)	112.59 EUR per rental
Additional Driver	103.98 EUR per rental

ADDITIONAL COSTS FOR EXTRAS AND SERVICES PAYABLE ON THE SPOT

Please note that the prices and availability of optional extras are estimates only, fully controlled by the supplier, and subject to change.

These Extras may be available on request and are not included in the rental price. They are paid in the local currency at the rental desk according to the supplier's regulations. Please note that all such charges are subject to local taxes and service fees, in accordance with the supplier's regulations.

PROTECTION AND COVERAGE

Collision damage waiver with excess up to 3,900 EUR

Theft protection with excess up to 4,000 EUR

Any damages up to excess amount which have been caused by you and/or for which you are liable will be claimed by the supplier together with administration fees, which may be applied. Please be aware that you may be held responsible for e.g. windows, wheels (tires and rims), undercarriage, rocker panels, roof, interior, hood, keys, dashboard, or antenna, nor does the insurance covers damage caused by driving on unpaved roads or with poor pavement conditions, by refueling with the wrong type of fuel or damage to and/or loss of vehicle accessories (such as warning triangles, hi- vis vests, child seats, etc.) or the hirer's own property or damage due to negligence. Please be aware that supplier generally offer you additional protection to reduce the excess amount. These additional protection products are payable at the car rental desk in the local currency. For some US and Latin American destinations, offers may include Supplementary Liability Insurance. Please be aware that the coverage is sometimes determined by the local law and which then may consider only a minimum coverage amount. In such cases, Additional Liability Insurance may need to be purchased for obtaining a higher coverage.

SECURITY DEPOSIT FOR THE CAR

Estimated deposit amount: 200.00 EUR

Upon collection of the car a security deposit will be blocked on the driver's credit card. This deposit is determined by supplier considering the applicable excess amount and selected car category. Please be informed that the value of the applicable excess, one tank of fuel and possible traffic fines can be additionally blocked on your credit card. It is recommended to present a credit card with chip, pin code and embossed numbers.

DRIVER

Minimum age: 21
Maximum age: 99

A young driver surcharge generally applies to drivers up to the age of 30 years. The applicable young driver surcharge and age policy may differ depending on your selected car category and country. Only drivers over 30 years old may rent superior car categories, such as Full Size or Premium/Luxury cars. This mandatory surcharge (as a guideline between EUR 5 - EUR 35 per day) is not included in the rental price and is paid in local currency at rental desk.

A senior driver surcharge or extra insurance applies to drivers over the age of 70 years. When applicable senior driver surcharges or extra insurances are obligatory and mostly payable at the time of pick up in the local currency. Senior driver age rules are different and depend on the dedicated terms of the respective car rental company and location. We strongly recommend you check the individual supplier's requirements as additional documents may be also required. In some locations, for instance, senior drivers must provide a medical certificate to confirm that they are medically fit to drive.

RENTAL LOCATION DETAILS

Pick-Up : Bd Napoli Stazione Centrale Fs
Pzza Garibaldi Car Rental Hall
80142 Naples
Telephone: 081-287858

Drop-Off : Same as Pick up

OPENING HOURS

Monday	08:00 - 19:00
Tuesday	08:00 - 19:00
Wednesday	08:00 - 19:00
Thursday	08:00 - 19:00
Friday	08:00 - 19:00
Saturday	08:00 - 16:00
Sunday	08:00 - 16:00

Your pick up day

FUEL INFORMATION

Full to Full: Pick up and drop off with a full tank. If the car is not returned with a full tank, suppliers will charge fuel plus refueling charges.

AFTER HOURS FEE

Please note: Pick ups or drop offs outside of general opening hours maybe subject to an out of hours fee, payable locally at the rental desk.

CROSS BORDER TRAVEL

Cross- border travel is not usually permitted. Cross- border may or may not be available if you intend to drive to different islands within the same country or outside the country/state (for example, US/CAN). Charges may apply if available. It is MANDATORY to notify the rental agent of your plan to cross borders PRIOR TO THE PICK- UP DAY (it is usually recommended to do this at least 48 hours in advance). Please include the name of the country, state, or island you would like to visit. In this manner, the rental agent will confirm whether the car you have reserved is appropriate and fully insured for any potential cross-border travel.

GRACE PERIOD

Suppliers offer a grace period of 2 hours between the booked pick up time and the actual time the vehicle is picked up. After this period has lapsed, a "no show" fee may apply. Keep in mind that the grace period is not applicable outside the opening hours of the local station. If you are likely to be late, we advise that you contact the local car rental branch directly. When returning your rental, suppliers typically offer a grace period of 29 minutes between the agreed drop off time and the actual time the vehicle is returned to the car rental branch. After this period has lapsed, an additional rental day may be charged.

ADDITIONAL DRIVER

Additional Driver surcharges are usually not included in the rental price and are to be paid in the local currency at the rental desk. However there are special offers or promotions where the additional driver surcharge for a minimum of one driver is included in the rental price. In this case it is clearly stated under the listed price inclusions.

MEANS OF PAYMENT

At pick- up a valid credit card in main driver's full name is required as a guarantee. It is required to present a credit card with chip and pin code. The credit card must be valid at least 3 months after the drop-off date of the rented car.

Recommended Payment Types

Mastercard, Visa

Not Accepted Payment Types

Debit Cards, Prepaid Credit Cards, Virtual Credit Cards (Apple Pay, Corporatepay and Comparable), Cash, Business/corporate cards, cards with dual functionality (debit and credit) and credit cards issued by online- only banks (e.g., Revolut, N26, Wise, etc.)

Standard- Elite, Fullsize, Premium, Luxury, Elite, and Higher Categories

For vehicles in these categories, two personal credit cards in the same driver’s name are required. The cards must be issued by different providers, although the full deposit amount must be available on one of the cards.

Important Notice

If our recommendations are not followed, it becomes the driver’s responsibility to ensure in advance that their intended payment method is accepted by the rental supplier. We strongly recommend following the above guidelines to avoid any issues at pick- up. If the driver fails to follow these recommendations and is unable to present a valid and accepted form of payment, the rental company may refuse to release the vehicle. In such cases, the booking will be treated as a no- show, and the applicable no-show fees will apply.

INSURANCE ELIGIBILITY RESTRICTIONS

Some occupations such as professional sports people, entertainers, Taxi/delivery drivers or foreign service and military personnel might be excluded from the car rental insurance policy. Foreign service and military personnel may be exempted if used for social and domestic. Students under the age of 25 might be excluded from the insurance policy

LIABILITY INSURANCE

Third party motor insurance is a compulsory insurance that every car in Europe needs in order to be allowed to drive on the road. This insurance is liable for personal injury and property damage that the owner of a car caused with its own vehicle, but this insurance does not cover the damage to the owned vehicle. Third party motor insurance is also compulsory for car rental supplier. The coverage amounts are individually regulated by law but respective discrepancies per country can be high.

Third Party Insurance

In Europe, the coverage amounts of third party motor insurances differ per country. The included third party motor insurance represents the coverage in your destination country where the car will be picked up.

Supplementary Liability Insurance

For example the liability coverage amounts for motor insurances in the United States or Latin America or other countries are much lower. Most US States require the rental car company to have third party liability that financially protects whose customers. However car rental suppliers who only require to consider compulsory insurances by state may cover only the legal reimbursement with low compensation to the injured party. It is the driver's responsibility to carry insurance to protect against potential liability for injuries to other people and damage to whose vehicles and property. Customers should confirm that their own insurance meets the minimum limit set by the selected car rental supplier. The selected offer may include a Basic Liability Insurance with legally required coverages by country. A Supplementary Liability Insurance might be offered which is subject to be paid locally at the rental desk. Please be aware, that the information provided in this offer do not, and are not intended to, constitute legal advice; instead, all information, and content available on this offer are for general informational purposes only.

COMPULSORY DOCUMENTATION

A valid credit card with sufficient funds and all required documents must be presented at pick- up. Requirements vary by supplier and destination. Failure to do so may result in the rental being refused and the booking being treated as a No Show under the applicable cancellation policy.

Compulsory documents for domestic rentals or within EU

Suppliers in France or UK, are used to apply an actual utility bill which represents the customers residential address together with the valid passport . In Italy customers must obligatory bring their Fiscal Code and the ID card. Please be aware in case you fail to bring the respective and compulsory documents suppliers will decline the handover of the reserved and prepaid rent a car.

Compulsory documents for customers with a Mexican driver's license

For customers with a driver's license from Mexico, a valid voter registration card from Mexico must also be presented at vehicle pick-up.

Compulsory documents for pick up at a glance (Physical documents in the driver's name)

At time of pick- up, the following physical documentation issued in the main driver´s name must be presented at the rental desk referring to the suppliers reservation confirmation reference number

- Voucher where applicable
- Valid Passport/or ID card (For domestic rentals ID card may be mandatory)
- Valid Driving License
- Valid Credit Card with PIN CODE in the same name as the driver license
- Fiscal Code (applicable for Italian customers with destination Italy)
- Local renters may also require a round- trip ticket or require a verification process which may include verifying personal information by providing at least 2 documents showing proof of residency. Please check with the supplier before Pick Up

DRIVING LICENSE

Driving License Minimum Period

When picking up the car, all drivers need to present valid driver's license typically held for at least 24 month(s) with no major endorsements. Driver needs to provide physical driving license, digital or electronic format is not accepted. The required years of driving experience may vary according to the car category, country or car rental supplier.

International Rentals Requirements

Drivers are responsible for obtaining and carrying all documentation required for driving in another country, including, where applicable, a valid visa, an International Driving Permit (IDP), and their domestic driving license. Customers should verify the documentation requirements for the destination country and with the specific car rental supplier before the rental. If the International Driver's Permits cannot be issued by your home Country (e.g. drivers from the People's Republic of China), you may be allowed to present your domestic driving license accompanied by a Notarised Translation instead.

Important Notice

If any of the mandatory documents listed on this voucher do not meet the specified requirements, we strongly recommend contacting your booking source. For urgent matters, especially if your pick- up is scheduled within the next 48 hours, please reach out to our helplines for immediate support.

ON THE SPOT ASSISTANCE

We are happy to assist you

In cases you need our support when you arrive at your pick- up location or during the rental please contact the following emergency telephone numbers:

Emergency Telephone numbers

Your telephone number for English (UK): +442038850130

Your telephone number for English (US): 01-855 47 85 048

Your telephone number for Spanish: +34871180639

Your telephone number for German: +493031197084

Your telephone number for French: +33186657629

Your telephone number for Italian : +390282956923

Service times

Our customer service team is happy to help you 24/7 in English. During our normal office hours, we also offer customer service in German and Spanish.